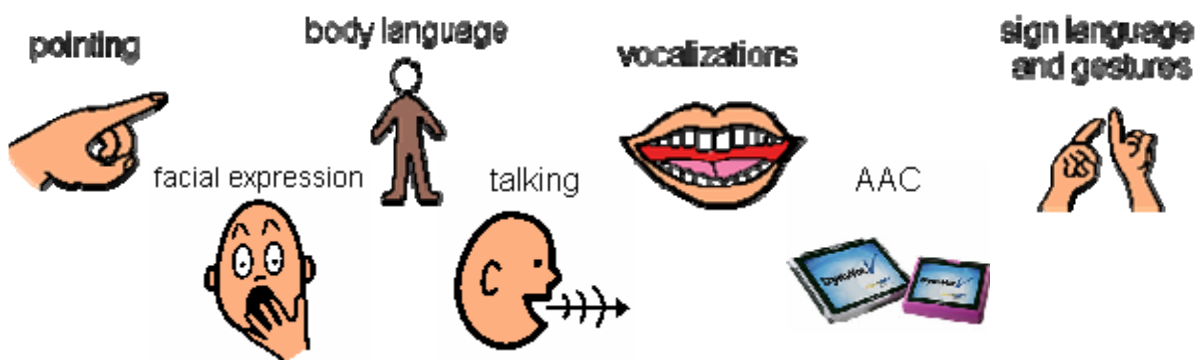


Creating a Positive Communication Environment

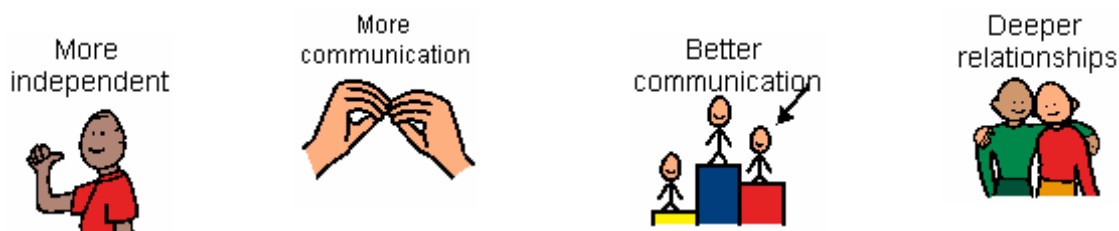
- *Respond to all forms of communication*



- *Provide support and/or help when needed*



- *Focus on the positive results*



- *Find solutions to challenges*



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